

Privacy Policy

Version 1, valid from 15.05.2023

It is our utmost concern to protect personal data when it is collected, processed and used while visiting this website. Personal data will only be processed under the legal regulations (GDPR, DSGVO, TKG 2003).

If the service provider provides this Privacy Policy in more than one language and there is a discrepancy between the German and the translated text, the German text will prevail.

Data Collection

While visiting this website the following data categories will be collected:

1. Cookies
2. Webserver log data
3. Links
4. Personal data entered when using the registration or the login.

Cookie Policy

This website uses "cookies" (small files stored in the respective browser) and similar technologies for technical reasons in order to be able to offer our services (learning platform and courses) properly and to make this website and its functions user-friendly and convenient.

If no cookies should be stored on the respective device, this can be set in the browser settings and thus, storage can be prevented. Furthermore, cookies that have already been set can be deleted at any time via an internet browser. This is possible in all common internet browsers. If the person deactivates the setting of cookies in the internet browser used, not all functions of the website may be fully usable.

For functional cookies, as a legal basis we rely on our legitimate interest (art. 6 para. 1 lit f GDPR) in making the website functional, user-friendly and optimized. A cookie is set for the confirmed cookie notice so that this cookie is not displayed again to the website user. In addition, another cookie is set by this website to ensure that the website functions properly.

The access to secure areas of the website can be made easier by saving the user's login data so that the user does not have to log in again and again.

Collection of Webserver Data

This website collects the following data with every request:

1. Used browser types and versions,
2. the operating software system used by the access system,
3. the website, of which an accessing system reaches the website (so-called referrer),
4. the sub-websites of which an accessing system reaches the website,
5. the date and time of the access,
6. the internet protocol address (IP address),
7. the internet server provider used by the access system, and
8. other similar data and information that will serve as danger prevention in the case of attacks on the IT systems.

This information is required

1. to show the contents of the website correctly,
2. to optimize the contents of the website and advertising,
3. to ensure the permanent functionality of the IT systems and the technology of the website, as well as
4. to provide the information necessary for law enforcement authorities in the event of a cyber attack.

Analysis Tool

We use Matomo to analyze and statistically evaluate the website usage. Cookies are used for this. The information obtained in this way about the use of this website is summarized in pseudonymous usage profiles. The IP addresses are anonymized (IP masking), so that they cannot be assigned to individual users. We use the data to evaluate the website usage. The collected data will not be passed on to third parties.

Further information about Matomo's terms of use and data protection regulations can be found here: <https://matomo.org/privacy/>

Links

If links to other websites, such as Google Maps, Google Meet, Google Forms and social media platforms such as Facebook, Twitter and Instagram, are offered, the browser exchanges data with this network when you click on the link. Google and the social media platforms provide details about this in their own data protection information.

For embedded content published on YouTube, YouTube uses cookies to collect data about the user behavior. This data can be linked to the data of users registered on YouTube and Google. The data protection declaration can be found here: <https://policies.google.com/privacy>.

YouTube also processes the data outside the EU, such as in the US. We expressly point out that, in the opinion of the European Court of Justice, there is currently no adequate level of protection for data transfer to the US. Data processing by US services can result in data not being processed and stored anonymously and US state authorities having access to data.

Personal Data

If you contact us by email or register for the newsletter, the data you provide, such as company, name, address, email, telephone, VAT number, will be stored in order to process the request or send you the newsletter. This data is only stored as long as it serves to fulfill the specified purpose. We will not pass on this data without your consent.

If you register via this website, the data you provide, such as company, name, address, email, telephone, VAT number, will be stored to fulfill the contract. This data is only stored as long as it serves to fulfill the specified purpose. We will not pass on this data without your consent.

If you order a product (learning platform or courses) on this website, the following data will be stored for the purpose of fulfilling the contract or carrying out pre-contractual measures: company name, address, VAT number, contact person, email, language or display name, login name, email, language, billing address. Data will not be transferred to third parties, with the exception of the transfer of credit card details to the processing bank institutions / payment service providers for the purpose of debiting the purchase price and to our tax advisor to fulfill our tax obligations.

After canceling the ordering process, the data we have stored will be deleted. If a contract is concluded, all data from the contractual relationship will be stored until the end of the tax retention period (7 years). The data name, address, products purchased and date of purchase will also be stored until the end of product liability (10 years). Data processing is carried out on the basis of the legal provisions of § 165 para. 3 TKG 2021 and art. 6 para. 1 lit b of the GDPR (necessary for contract fulfillment).

If a third-party payment method (such as Stripe - <https://stripe.com>) is selected, the user's consent is required to forward the personal data to the third-party provider to carry out the online payment processing. The following categories of the user's personal data are forwarded and processed by the third party provider to fulfill the contract: name, email, billing address, tax-related identification, payment information (such as credit or debit card number,

bank account information or payment card image), purchase amount, purchase date, transaction information (such as web usage data, referring URLs, location, cookie data, device data and identifiers, IP address).

The third party may share the received data, which includes personal data, with other sub-processors to carry out online payment processing and to comply with legal obligations. Please read the payment provider's privacy policy to find out more.

The third party also processes the data outside the EU, such as in the US. We expressly point out that, in the opinion of the European Court of Justice, there is currently no adequate level of protection for data transfer to the US. Data processing by US services can result in data not being processed and stored anonymously and US state authorities having access to data.

Data Transport

The data is transported between the device and the server via an encrypted HTTPS/TLS connection.

Right of Confirmation, Information, Correction and Deletion

Every data subject has the granted right to request confirmation from the processor about whether and for what purpose the respective personal data is being processed. If a data subject would like to exercise this right of confirmation, he/she can do so at any time by sending a written request to datenschutz@samlinux.at.

Furthermore, upon written request to datenschutz@samlinux.at, the data subject can be informed about which data is stored about him/her.

However, in order to avoid misuse, in these cases we must ask you to identify yourself to us in an appropriate form, such as personally presenting a copy of a valid photo ID. This is necessary so that unauthorized persons cannot gain access to your personal data by pretending to be someone else's identity under the guise of the right to information.

If you notice that certain data has not been recorded correctly or that changes have occurred in the meantime (e.g. change of residence), we will correct this upon written request to datenschutz@samlinux.at, provided that the correction is necessary for further (correct) use of the website or its services provided.

If personal data is stored based on consent given and there is no other legal reason or legal obligation for storing the data (e.g. in the context of legal proceedings), the data will be deleted immediately after the consent has been revoked.

If you believe that the processing of your data violates data protection law or your data protection rights have been violated in any other way, you can complain to the relevant supervisory authority. In Austria the data protection authority is responsible.

Duration of Data Storage

After the statutory retention period has expired, the data is routinely deleted unless it is no longer required to fulfill the contract, to initiate a contract or to provide other legal requirements.